

Route Guide & Hazard Awareness

POLLARDS HILL - MITCHAM EASTFIELDS - BEDDINGTON LANE WALLINGTON - WOODCOTE - COULSDON SOUTH



CAhead-London

THINGS TO REMEMBER MAKE NOTES ALONG THE WAY!

CHANGEOVER POINT	COOMBERWAY
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Route 463 is a low frequency route. In terms of our performance, it is very important that you are no more than 2 minutes early at any time and when possible, no more than 5 minutes late.

IMPORTANT: Please do your utmost to keep your bus within this 7 minute window unless prevented by traffic or other circumstances beyond your control. A few seconds make a big difference to our performance.

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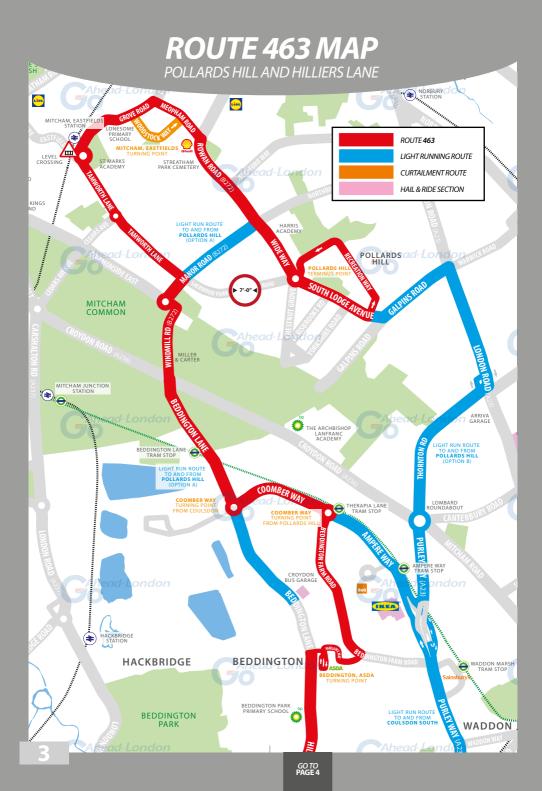
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ROUTE 463 MAP HILLIERS LANE AND WOODCOTE ROAD WADDON CROYDON ROAD (A232) Ahead-London 1 L F B WALLINGTON FORESTERS PRIMARY PEAG-SCHOOLGON **ROUNDSHAW ROUNDSHAW** ROUNDSHAW PLAYING FIELD Ahead-Lo PARK WALLINGTON HIGH SCHOOL FOR GIRLS WOODCOTE PU ΝE GO TO

RUNNING LIGHT

RUNNING OUT OF SERVICE

OPTION A LIGHT RUN TO POLLARDS HILL

TO POLLARDS HILL SOUTH LODGE AVENUE:

- From Croydon Garage, turn right onto Beddington Lane B272
- At roundabout, take 2nd exit onto Beddington Lane **B272**
- At traffic light, continue ahead onto Windmill Road **B272**
- At junction, turn left onto Commonside East **B272**
- At mini roundabout, take 2nd exit onto Manor Road **B272**
- At traffic light, continue ahead on Manor Road **B272**
- At traffic light, turn right onto Wide Way
- At roundabout, take 2nd exit onto South Lodge Avenue to stand

FROM POLLARDS HILL SOUTH LODGE AVENUE:

- From **stand**, continue ahead on South Lodge Avenue
- Turn left onto Recreation Wav
- At roundabout, take 4th exit onto Wide Way (width restriction on Sherwood Pk Rd)
- At traffic light, turn left onto Manor Road **B272**
- At mini roundabout, take 1st exit onto Commonside East **B272**
- Turn right onto Windmill Rd **B272**
- At traffic light, continue onto Beddington Lane **B272**
- At roundabout, take 2nd exit onto Beddington Lane **B272**
- Turn left to Croydon Garage

RUNNING LIGHT

RUNNING OUT OF SERVICE

OPTION B. LIGHT RUN TO POLLARDS HILL

TO POLLARDS HILL SOUTH LODGE AVENUE:

- From Croydon Garage, turn right onto Beddington Lane B272
- At roundabout, take 3rd exit onto Coomber Way
- At roundabout, take 1st exit onto Ampere Way (Therapia Lane Stn on the left)
- At IKEA roundabout, take 1st exit onto Ampere Way (Ampere Way Stn on the left)
- Take slip road towards Purley Way (northbound) A23
- At Lombard roundabout, take 2nd exit onto Thornton Road A23
- At Thornton Heath Pond *one-way system*, take 2nd exit onto London Road **A23**
- Turn left onto Galpins Road (bus route 60 line of route)
- Follow road right onto South Lodge Avenue
- Turn right onto Recreation Way
- At roundabout, take 1st exit onto South Lodge Avenue to stand

FROM POLLARDS HILL SOUTH LODGE AVENUE:

- From set down stop, continue ahead onto South Lodge Avenue
- Follow road left onto Galpins Road (bus route 60 line of route)
- At junction, turn right onto London Road A23
- At Thornton Heath Pond (one-way system), take 2nd exit onto Thornton Road A23
- At Lombard Roundabout, take 2nd exit onto Purley Way (southbound) A23
- Turn left onto slip road towards Ampere Way (under Purley Way)
- At IKEA roundabout, take 2nd exit onto Ampere Way
- At roundabout, take 2nd exit onto Coomber Way
- At roundabout, take 1st exit onto Beddington Lane B272
- Turn left into Croydon Garage

RUNNING LIGHT

RUNNING OUT OF SERVICE

BLINDS: NOT IN SERVICE LOG OFF IBUS IF RUNNING LIGHT

TO COULSDON SOUTH STATION:

- From Croydon Garage, turn right onto Beddington Lane B272
- At roundabout, take 3rd exit onto Coomber Way
- At roundabout, take 1st exit onto Ampere Way (Therapia Lane Stn on the left)
- ♦ At IKEA roundabout, take 1st exit onto Ampere Way (Ampere Way Stn on the left)
- Continue ahead under overpass towards Purley Way (southbound)
- Continue ahead onto Purley Way (and continue through to Purley) A23
- At traffic light, continue ahead onto Russell Hill Road A23
- At traffic light, continue ahead onto Brighton Road (one-way system) A23
- At traffic light, turn right onto Brighton Road (one-way system) A23
- At traffic light, turn left onto Brighton Road (Tesco on the left) A23
- ♦ At traffic light, continue ahead onto Farthing Way (overpass) A23
- At roundabout, take 1st exit onto Brighton Road (northbound) to stand

FROM COULSDON SOUTH STATION:

- From set down stop, continue ahead onto Brighton Road (southbound) A23
- At roundabout, take 2nd exit onto Farthing Way (overpass) A23
- At traffic light, continue ahead onto Brighton Road A23
- At traffic light, turn left onto Banstead Road (one-way system) A23
- At traffic light, turn right onto Foxley Lane (one-way system) A23
- At traffic light, turn left onto Purley Way A23
- ♦ Take slip road towards IKEA onto Ampere Way
- At IKEA roundabout, take 2nd exit onto Ampere Way
- At roundabout, take 2nd exit onto Coomber Way
- At roundabout, take 1st exit onto Beddington Lane B272
- Turn left into Croydon Garage

ROUTE DIRECTIONS

RUNNING IN SERVICE

NEVER
DIVERT OFF
LINE-OF-ROUTE
UNLESS ADVISED
BY IBUS

TO COULSDON SOUTH STATION:

- From stand, continue ahead on South Lodge Avenue
- Turn left onto Recreation Way
- At roundabout, take 4th exit onto Wide Way (width restriction on Sherwood Pk Rd)
- At traffic light, continue ahead onto Rowan Road B272
- Turn left onto Meopham Road (after Streatham Park Cemetery)
- At junction, turn left onto Grove Road
- At roundabout, take 1st exit onto Tamworth Lane (Mitcham Eastfields Station)
- At mini roundabout, take 1st exit onto Tamworth Lane
- At traffic light, turn right onto Manor Road B272
- At mini roundabout, take 1st exit onto Commonside East **B272**
- Turn right onto Windmill Rd and at traffic light, continue onto Beddington Ln
- At roundabout, take 1st exit onto Coomber Way
- 🌢 At Therapia Lane roundabout, take 2nd exit onto Beddington Farm Road
- 🍦 Turn right onto Marlowe Way (towards Beddington, Asda)
- Turn left onto Asda Access Road. Serve loop and exit onto Beddington Lane
- At traffic light, turn left onto Beddington Ln and continue ahead onto Hilliers Ln
- At traffic light, turn right onto Croydon Road **A232**
- At traffic light, turn left onto Manor Road A237
- Turn right onto Railway Approach (to serve Wallington Station) to exit
- Turn right onto Manor Road (under railway bridge)
- At traffic light, continue ahead onto Woodcote Road A237
- At mini roundabout, take 2nd exit onto Woodcote Road A237
- At 2nd mini roundabout, take 2nd exit onto Smitham Bottom Lane A237
- Continue ahead onto Woodcote Grove Road A237
- Turn right onto Woodmansterne Road
- 🆕 Turn right onto Woodmansterne Road (starting an anti clockwise loop)
- Continue ahead onto Grove Lane and turn left onto The Mount
- ♦ Turn left onto Whitethorn Avenue
- Turn right onto Winifred Road and follow left onto Lyndhurst Road
- Follow road left onto St Andrew's Road and continue onto Woodmansterne Rd
- At junction, continue ahead onto The Avenue
- At junction, turn right onto Brighton Road
- At mini roundabout, take 1st exit onto Brighton Road (Aldi on the left)
- 🖕 At traffic light, turn left onto Brighton Road **A237**
- At roundabout, take 3rd exit onto Brighton Road to Coulsdon South Station
- Continue ahead and circumnavigate roundabout to Brighton Rd to stand (opp station)

ROUTE DIRECTIONS

RUNNING IN SERVICE

NEVER
DIVERT OFF
LINE-OF-ROUTE
UNLESS ADVISED
BY IBUS

TO POLLARDS HILL SOUTH LODGE AVENUE:

- From stand, continue ahead on Brighton Road A237
- At roundabout, take 2nd exit onto Brighton Road **A237**
- At traffic light, turn right onto Brighton Road
- At mini roundabout, take 2nd exit onto Brighton Road (Aldi on the right)
- Turn left onto The Avenue
- At junction, continue ahead onto Woodmansterne Road
- Continue ahead onto St Andrew's Road and follow right onto Lyndhurst Road
- Follow road to the right onto Winifred Road
- At junction, turn left onto Whitethorn Avenue
- At junction, turn right onto The Mount
- At junction, turn right onto Grove Lane
- Continue ahead onto Woodmansterne Road
- At junction, turn left onto Woodmansterne Road
- At junction, turn left onto Woodcote Grove Road/Smitham Bottom Lane A237
- At mini roundabout, take 2nd exit onto Woodcote Road A237
- At 2nd mini roundabout, take 2nd exit onto Woodcote Road A237
- At traffic light, continue ahead onto Woodcote Road A237
- Turn left onto Railway Approach (to serve Wallington Station) to exit
- At junction, turn left onto Manor Road A237
- At traffic light, turn right onto Croydon Road A232
- At traffic light, turn left onto Hilliers Lane and onto Beddington Lane B272
- At traffic light, turn right onto Marlowe Way (towards Beddington, Asda)
- Follow road onto Asda Access Road. Serve loop and exit (towards petrol station)
- Turn right onto Marlowe Way and at junction, turn left onto Beddington Farm Rd
- At Therapia Lane roundabout, take 1st exit onto Beddington Farm Road
- At roundabout, take 1st exit onto Coomber Way
- At roundabout, take 3rd exit onto Beddington Lane B272
- At traffic light, continue ahead onto Windmill Road B272
- At junction, turn left onto Commonside East B272
- At mini roundabout, take 2nd exit onto Manor Road B272
- At traffic light, turn left onto Tamworth Lane
- At mini roundabout, take 2nd exit onto Tamworth Lane
- At roundabout, take 2nd exit onto Grove Road (Mitcham Eastfields Station)
- Turn right onto Meopham Road and at junction, turn right onto Rowan Road
- At traffic light, continue ahead onto Wide Way
- At roundabout, take 2nd exit onto South Lodge Avenue to stand

POLLARDS HILL TERMINUS POINT

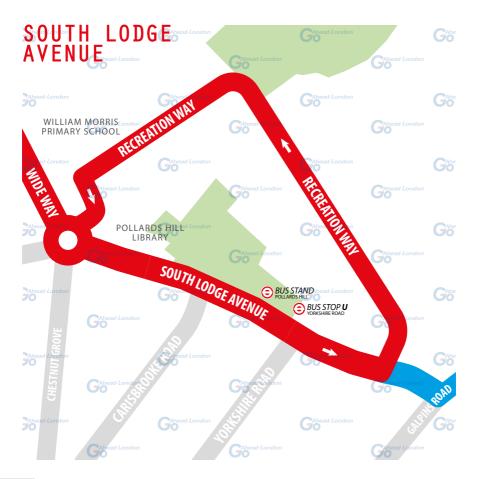
IMPORTANT
IF YOU REQUIRE A
COMFORT BREAK,
PLEASE ADVISE
IBUS

From Coulsdon South. Proceed from South Lodge Avenue direct to stand. Set down on South Lodge Avenue at **BUS STAND**.

Towards Coulsdon South. Depart to South Lodge Avenue. Pick up on South Lodge Avenue at *BUS STOP U*.

Public stand on north side of South Lodge Avenue commencing opposite and 15 metres west of junction with Yorkshire Road.

Blind display: POLLARDS HILL.



MITCHAM, EASTFIELDS

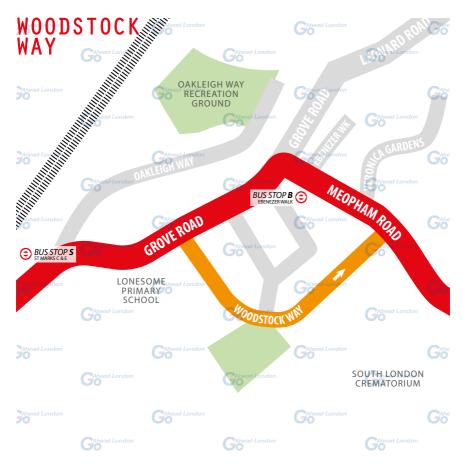
TURNING POINT

IMPORTANT
IF YOU REQUIRE A
COMFORT BREAK,
PLEASE ADVISE
IBUS

From Coulsdon South. Proceed from Grove Road via Woodstock Way. Set down on Grove Road at **BUS STOP S.**

Towards Coulsdon South. Depart to Meopham Road. Pick up on Meopham Road at *BUS STOP EBENEZER WALK*.

Turning point only - buses must not stand. **Blind display:** *EASTFIELDS*.



COOMBER WAY TURNING POINT

TURNING POINT ONLY. BUSES MUST NOT STAND.

From Coulsdon South. Proceed from Coomber Way via roundabout and Coomber Way. Set down on Coomber Way at BUS STOP J.

Towards Coulsdon South. Depart to Coomber Way. Pick up on Coomber Way at *BUS STOP H*.

Turning point only - buses must not stand. **Blind display:** COOMBER WAY, BEDDINGTON LANE.



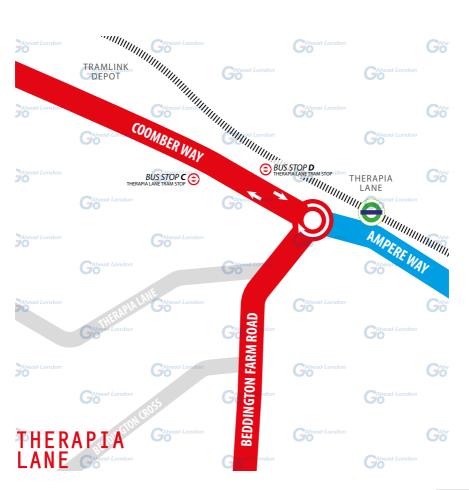
COOMBER WAY TURNING POINT

TURNING POINT ONLY. BUSES MUST NOT STAND.

From Pollards Hill. Proceed from Coomber Way via roundabout and Coomber Way. Set down on Coomber Way at *BUS STOP D*.

Towards Pollards Hill. Depart to Coomber Way. Pick up on Coomber Way at *BUS STOP* **C**.

Turning point only - buses must not stand. **Blind display:** THERAPIA LANE TRAM STOP.



BEDDINGTON

TURNING POINT

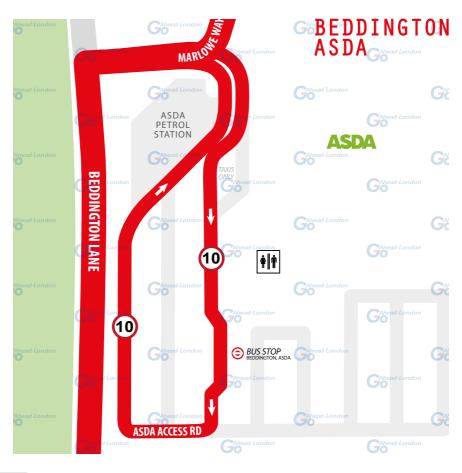
From either direction. Proceed from Asda Access Road. Set down on Asda Access Road at BUS STOP BEDDINGTON, ASDA.

Towards either direction Depart to Asda Access Road. Pick up on Asda Access Road at BUS STOP BEDDINGTON, ASDA.

Turning point only - buses must not stand.

Blind display: BEDDINGTON, ASDA.





WALLINGTON CURTAILMENT POINT

SWITCH THE **ENGINE OFF** WHILST AT THE STAND

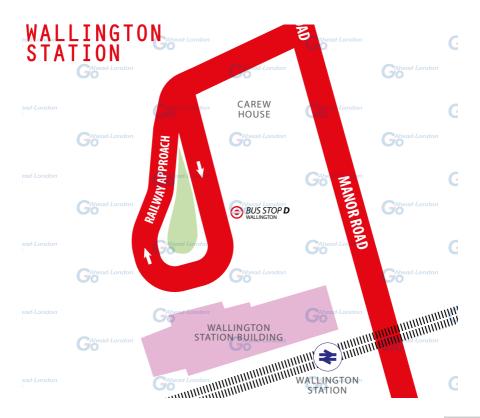
From Coulsdon South. Proceed from Railway Approach Turning Circle direct to stand. Set down on Railway Approach at *BUS STOP D*.

Towards Coulsdon South. Depart to Railway Approach Turning Circle. Pick up on Railway Approach Turning Circle at *BUS STOP D*.

From Pollards Hill. Proceed from Railway Approach Turning
Circle direct to stand. Set down on Railway Approach at BUS STOP D.

Towards Pollards Hill. Depart to Railway Approach Turning Circle. Pick up on Railway Approach Turning Circle at *BUS STOP D*.

Private stand for one bus on west side of BR station forecourt. **Blind display:** *WALLINGTON*.



WOODCOTETURNING POINT

TURNING
POINT ONLY.
BUSES MUST NOT
STAND.

From Pollards Hill. Proceed from Woodcote Road, Smitham Bottom Lane, Woodcote Park Ave, Smitham Bottom Lane and Woodcote Road. Set down on Woodcote Road at BUS STOP T.

Towards Pollards Hill. Depart to Woodcote Road. Pick up on Woodcote Road at *BUS STOP V*.

Turning point only - buses must not stand. **Blind display:** WOODCOTE GREEN.



CLOCKHOUSE FARM EST

TURNING POINT

IMPORTANT
IF YOU REQUIRE A
COMFORT BREAK,
PLEASE ADVISE
IBUS

From Pollards Hill. Proceed to Grove Lane.

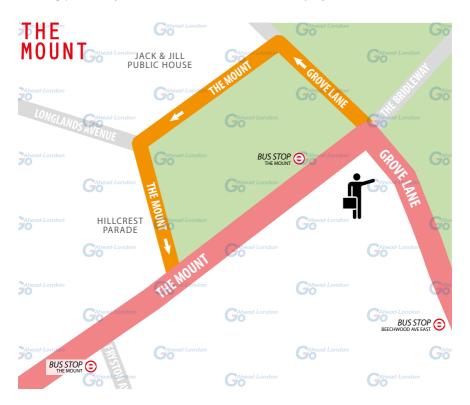
Set down on Grove Lane (Hail & Ride section) at BUS STOP (HC48).

Towards Pollards Hill. Depart via Grove Lane, The Mount (north side), The Mount (west side - Hillcrest Parade) and left to The Mount (south side). Pick up on The Mount at **BUS STOP THE MOUNT**.

From Coulsdon South. Proceed to The Mount.
Set down on The Mount (south side) at BUS STOP THE MOUNT.

Towards Coulsdon South. Depart via The Mount, Grove Lane, The Mount (north side), The Mount (west side - Hillcrest Parade) and right to The Mount (south side). Pick up on The Mount at BUS STOP **THE MOUNT (BP2500)**.

Turning point only - buses must not stand. Blind display: CLOCKHOUSE FARM.



COULSDON SOUTH

TERMINUS POINT

PLEASE CHECK TRIP NUMBER ON ETM BEFORE DEPARTING

From Pollards Hill. Proceed from Brighton Road via Farthing Way Roundabout and Brighton Road to stand. Set down on Brighton Road at *BUS STOP E*.

Towards Pollards Hill. Depart to Brighton Road.

Pick up on Brighton Road at BUS STOP T.

Public stand on west side of Brighton Road outside The Piggeries opposite Coulsdon South Station. **Blind display:** *COULSDON SOUTH.*



LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



BUSY PEDESTRIAN AREA | BRIGHTON ROAD

Be aware of pedestrians walking into the path of buses.

BUSY ROUNDABOUT | BRIGHTON ROAD ROUNDABOUT

Be aware of traffic on roundabout.

TIGHT LEFT TURN | THE AVENUE

Ensure you have sufficient room to turn, oncoming traffic may need to give way.

NARROW ROAD | WOODMANSTERNE ROAD

Narrow road and parked cars. Take care there is enough road space to proceed and look out for oncoming vehicles.

PARKED VEHICLES | ST ANDREW'S ROAD

Narrow road and parked cars. Ensure you have sufficient room to turn, oncoming traffic may need to give way.

TIGHT RIGHT TURN | LYNDHURST ROAD

Ensure you have sufficient room to turn, oncoming traffic may need to give way.

TIGHT LEFT TURN | WINIFRED ROAD

Ensure you have sufficient room to turn, oncoming traffic may need to give way.

NARROW ROAD | WHITETHORN AVENUE

Narrow road and parked cars. Tight left-hand turn. Take care there is enough road space to proceed and look out for oncoming vehicles.

PARKED VEHICLES | THE MOUNT

Narrow road and parked cars. Tight left-hand turn. Take care there is enough road space to proceed and look out for oncoming vehicles.

LOW TREES | HILLCREST PARADE

Proceed with caution and be aware of low hanging tree branches.

NARROW ROAD GROVE LANE

Narrow road and parked cars. Take care there is enough road space to proceed and look out for oncoming vehicles.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

NARROW ROAD | WOODMANSTERNE ROAD

Narrow road and parked cars. Take care there is enough road space to proceed and look out for oncoming vehicles.

HEDGES | WOODCOTE GROVE / SMITHAM BOTTOM LA

Narrow road and hedges. Look out for oncoming vehicles and ensure there is enough road space to proceed. Be aware of protruding hedges.

PARKED VEHICLES | WOODCOTE ROAD

Vehicles turning onto side roads and parked cars. Look out for vehicles turning and ensure there is enough space to proceed around parked vehicles.

PARKED VEHICLES | MANOR ROAD

Vehicles turning onto side roads and parked cars. Look out for vehicles turning and ensure there is enough space to proceed around parked vehicles.

20 MPH ZONE | CROYDON ROAD

Do not exceed the 20 mph speed limit.

SIDE ROADS | HILLIERS LANE

Vehicles turning onto side roads. Look out for vehicles turning.

PEDESTRIANS | ASDA ACCESS ROAD / MARLOWE WAY

Pedestrian area and supermarket car park. Be aware of pedestrians, vehicles dropping off and vehicles parking.

MERGING TRAFFIC | PURLEY WAY SLIP ROAD

Merging into traffic on Purley Way be aware of speed of approaching vehicles.

BUSY ROUNDABOUT | LOMBARD ROUNDABOUT

Be aware of traffic on roundabout.

20 MPH ZONE | WINDMILL ROAD

Do not exceed the 20 mph speed limit.

TIGHT LEFT TURN | COMMONSIDE EAST

Ensure you have sufficient room to turn, oncoming traffic may need to give way.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



20 MPH ZONE TAMWORTH LANE

Speed humps. Do not exceed the 20 mph speed limit.

HEDGES AND TRAFFIC ISLAND | GROVE ROAD

Take extra care and caution when navigating traffic island.

PARKED VEHICLES | WOODSTOCK WAY

Narrow road and parked cars. Ensure you have sufficient room to turn as this is a blind bend, oncoming traffic may need to give way.

TIGHT RIGHT TURN | MEOPHAM ROAD

Ensure you have sufficient room to turn, oncoming traffic may need to give way.

20 MPH ZONE | ROWAN ROAD / WIDE WAY

Do not exceed the 20 mph speed limit.

PEDESTRIAN CROSSING | SOUTH LODGE AVENUE

Be aware of pedestrians walking into the path of buses.

TIGHT LEFT TURN | RECREATION WAY

Ensure you have sufficient room to turn, oncoming traffic may need to give way.

SPEED HUMPS | WIDE WAY

Speed humps. Do not exceed the 20 mph speed limit.

SCHOOLS EN ROUTE | THROUGHOUT THE ROUTE

Harris Academy Merton, Woodcote School, Coulsdon Sixth Form College, Woodcote Secondary School – Woodcote Valley Road, St David's Preparatory School, Wallington High School for Girls. Be aware of pupils surging into the road space when arriving at bus stops at school closing times.

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE WEAR YOUR HI-VIS WITHIN THE GARAGE

GO SLOW! MANDATORY SPEED OF 5 MPH WITHIN THE GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO DESIGNATED PATHS AND WALKWAYS NO EXCUSES PLEASE ABIDE BY THE RULES. IT'S MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER LOOK OUT FOR CYCLISTS DRIVE SLOWLY PARK FERRY VEHICLES WITHIN DESIGNATED AREAS USE THE
HORN WHEN
APPROACHING
CORNERS &
REVERSING

HYBRID BUSES ARE SILENT. BE EXTRA CAUTIOUS WHILST ON THE MOVE! FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE YOURSELF WITH THE GARAGE SAFETY CODE



AND THINK FIRST!

OTHER INFORMATION

CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM: GIVE ACCURATE INFORMATION. WE'RE HERE TO ASSIST!

ROUTE 463 | CURTAILMENT ABBREVIATIONS:

PHPollards Hill, South Lodge AveMESMitcham, EastfieldsASDABeddington, AsdaWALWallington StationCKEClockhouse Estate, The MountCSCoulsdon South Stn

FACILITIES THROUGHOUT THE ROUTE

• **Pollards Hill**. TfL toilet facility on South Lodge Avenue opposite stand If you urgently need to use the following interim facility, please inform iBus first.

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, hold down the Code Red button on your vehicle's radio for at least 3 seconds until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. You should not use the radio whilst the vehicle is in motion.



Call your garage for non-emergency, mechanical defects, help or advise



Call CentreComm for non-emergency, incident reporting or diversions



Call CentreComm for emergency services, passenger injury or assault

THINGS TO REMEMBER MAKE NOTES ALONG THE WAY!

HAIL & RIDE CARE AND CAUTION



HAIL& RIDE IN BOTH DIRECTIONS

At Woodmansterne Estate, the bus can be requested to stop where it is safe to do so, whether there is a bus stop or not. Between the roads named above, customers can also signal to the driver that they wish to board the bus or press the stop button to alight at any safe point along the road.

Please use extra care and caution when travelling on these roads.

